



M-TAWI REGISTRATION FORM

A. APPLICANTS DETAILS

PLEASE COMPLETE DETAILS IN CAPITAL LETTERS

(Tick as appropriate)* ☐ Change of mobile number ☐ PIN Unblock ☐ PIN Reset

Full Names

ID No.

Mobile No.

Email Address:

Postal Address:

Town:

B. CHANGE OF MOBILE NUMBER

(Must attach a copy of ID and MPESA statement of the new number).

Old Mobile No: New Mobile No:

C. DECLARATION BY THE SUBSCRIBER

I confirm that the information I have given above is true.

Signature: Date: / /

Use of the mobile banking service is subject to terms and conditions. Please refer overleaf for details.

FOR OFFICIAL USE ONLY

Kenya National Police DT SACCO

Verified by: Date verified: / / Signature:

Approved by: Date approved: / / Signature:

M-TAWI TERMS & CONDITIONS

DEFINITION OF TERMS

- **"Sacco"** refers to Kenya National Police DT SACCO Society Ltd
- **"M-Tawi"** refers to the Mobile banking solution service.
- **"Customer instruction"** means any request or instruction from the M-Tawi customer to the Sacco.
- **"PIN"** means any confidential password, code or number normally 4 digits which may be used to access the M-Tawi services.
- **"M-Tawi Tariff"** –refers to the M-Tawi transaction charges
- **"Subscriber"** means a member who subscribes to use M-Tawi Service.
- **"Joint Account"** - Account held jointly by two or more persons whose mandate is "Any to sign" and accounts which require more than one signatory will not be issued with M-Tawi Service.

USE OF PERSONAL IDENTIFICATION NUMBER (PIN)

- a) M-Tawi subscriber shall receive an SMS informing them of their registration and PIN.

- b) The subscriber shall be required to change the PIN before using the M-Tawi Services.
- c) The subscriber shall exercise due care to ensure the secrecy of the PIN at all times and prevent use of PIN by any third party.

LOST/STOLEN SIM CARD REGISTERED FOR M-TAWI SERVICE

- a) If the subscribers' loses his/her SIM Card line registered with M-Tawi, the subscriber must notify the Sacco immediately to block M-Tawi Service until the SIM Card is replaced.
- b) The subscriber shall be liable in respect of any transactions instructions affecting his/her Sacco account that is given with a valid PIN.
- c) If report of loss or theft of SIM Card registered for M-Tawi service is communicated by someone other than the subscriber, Sacco shall not be held liable of any damages thereto.

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